



### **What does our holiday include?**

Rental of the property and grounds.  
All bed linen and towels. Also pool towels. Note: Towels MUST NOT be taken to the beach.  
Weekly change of bed linen and towels. (If your stay is only a week, then this will be before you arrive and after you leave).  
Use of garden games, entertainment system, DVD's and bikes.  
Basic welcome pack

### **Is there anything excluded?**

Wood for the wood burner and BBQ (payable locally).

Returnable Breakage deposit.

### **What is in the welcome pack?**

Tea, coffee, milk, sugar, water, bread, butter, jam, ham, cheese, fruit juice, wine.

### **What time do we arrive and leave?**

The property will be available from 16:00 on your day of arrival and end at 11:00am on your day of departure.

### **What is the deposit?**

25% Deposit on booking with the balance being divided into two equal payments. One due three months after placing your booking and the second, 8 weeks before departure. If these dates overlap, one payment will be due 8 weeks before departure.

### **How do we pay?**

Cheque payable to Trullo Famiglia

### **Do you offer stag/hen holidays?**

We do not take large same sex group bookings as we feel it doesn't fit in with the holiday home and area.

### **Can only 6 people stay in the house?**

We have provided a cot for children.

If you have one extra adult wanting to stay, it will be possible to arrange on one of the large sofas in the lounge. There will be a supplement charge. Contact us for details.



## **Is the property safe for children?**

Yes. The property very much welcomes children.

We simply say, that with their natural curiosity, children should not be left unsupervised at any time during your stay, with extra care to be taken around the pool and perimeter walls of the property. Parents/Guardians are responsible for children at all times.

As with most overseas properties, there are uneven stone floors in and outside, so we suggest this is pointed out to young ones at the start of your stay so they do not run and trip themselves up.

## **Can we smoke?**

We **do not** allow smoking in the house itself, or around the pool due to the furnishings. Smoking **MUST BE** outside the house.

## **Do you have a local point of contact?**

You will have a number to contact for any problems and we will arrange somebody to deal with any issues.

## **Are there Doctor/Dentist hospital contacts?**

You will find these details in the information pack on arrival.

## **Can we take pets?**

Pets are not permitted in the property. Guide dogs are permitted.

## **Are there safes?**

We have three individual safes.

## **Is there an ironing board and iron?**

Yes.

## **Is there a hairdryer?**

We have three top-of-the-range hairdryers

## **What sort of travel plug adapters will I need?**

None. We have adapter sockets all throughout the house for UK.